

Keeping Your Grass Valley Equipment Clean and Safe

April, 2020

In recent days, we've received many questions from customers regarding how they can safely clean and disinfect their Grass Valley equipment. Please follow the guidelines below for best results and to avoid any costly damage to your equipment:

- 1.** Limit cleaning to external surfaces only — like handles, cabinets and tactile interfaces (camera, viewfinder, rack units, control panels, jog/shuttle wheels, etc.). Never spray or apply liquids of any kind inside of server chassis, card cages, electronics frames, etc.
- 2.** Power down all devices prior to cleaning.
- 3.** Use 70% isopropyl alcohol as the cleaning agent applied to a microfiber cloth (**DO NOT** spray directly on the product surfaces or allow “soak time” on the surfaces). Dampen the cloth and squeeze out any excess liquid. Then dab the moistened cloth on the surface to be cleaned and then lightly wipe it off. If possible, air spray the lens/screens/surface prior to cleaning to eliminate the dust and avoid potential abrasion.
- 4.** No other cleaning agents besides 70% isopropyl alcohol should be used. Other products could damage sensitive surfaces such as polycarbonate lenses, or cause discoloration of finishes on product bezels and other painted surfaces. Bleach and ammonia should **NEVER BE USED** to clean Grass Valley equipment.
 - ▶ **DO NOT USE** off-the-shelf antibacterial wipes. Most commercial antibacterial wipes contain ingredients other than alcohol that may damage your equipment.
- 5.** Wipe panel control surfaces and touchscreens sufficiently between work stations and allow to dry before use.

Please refer to information at the links below from other third-party vendors, as applicable.

▶ [Dell Technologies](#)

▶ [Canon](#)

▶ [HP](#)

▶ [Fujinon](#)

Grass Valley is not responsible for any mechanical or cosmetic damage caused by the user in the process of cleaning equipment.

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